Supporting Changing Workspaces

Ensuring staff productivity in an uncertain world with Full-Cycle Automation

01 Challenges
A large enterprise wants to maximize the productivity of staff members who have largely adopted the increasingly popular work from home model. In particular, the company wants to be able to ensure seamless connections between different platforms, including legacy systems, so that they can synchronize the workers’ day-to-day activities for optimal results.

02 COVID-19 Urgency!
As the COVID-19 pandemic continues to wreak havoc, enterprises around the world are forced to adapt to rapidly changing conditions, including the sudden and dramatic jump in the number of employees working from home. This shift of vital business operations to a home rather than an office environment means that the uninterrupted sharing of essential data between various enterprise systems has become an issue of critical importance.

03 Solution
Kryon’s Full-Cycle Automation Suite allows the seamless integration of all the applications commonly found in today’s enterprises, with hardly any coding required to get up and running. As well as enabling the seamless transmission of business-critical data, ensuring that the right information gets to the right people as quickly as possible, robots are also able to take over online training and onboarding functions to make sure that employees can get up to speed without delay.

04 Expected Results
- Time reduction of at least 65-70% for Integrating and synchronizing essential business applications
- Keeps businesses running smoothly and focused on the bottom line
- No need to hire expensive system engineers and programmers
- Enables the rapid deployment of new technologies
Ordering Supplies for Remote Employees

Keeping productivity high in turbulent times with Full-Cycle Automation

Challenges
A large enterprise that recently adopted a work from home model wants to streamline the way its 1000+ remote workers request new or replacement hardware and other essential supplies from head office. This procedure is currently managed manually and involves multiple Excel files and numerous inter-departmental touchpoints that require individual authorizations.

COVID-19 Urgency!
The global economic shutdown triggered by the COVID-19 pandemic has forced forward-thinking companies worldwide to embrace the work from home model as a key survival strategy. With such a massive leap in the number of employees working remotely, it is imperative to be able to supply them – at speed – with everything they need to do their job properly, without having to take on more staff to process requests.

Solution
Kryon’s Full-Cycle Automation Suite is deployed to upload Excel charts with supplies requests sent by the company’s remote workers. Once uploaded, robots collate all the requests and break them down by supplier. Orders are then automatically sent, in bulk, to the different suppliers, who then dispatch the requested equipment directly to the remote worker. Just prior to delivery, the employee receives an automated notification SMS that the order is on its way.

Expected Results
• Time taken to collect and process requests for supplies reduced by around 60-70%
• Ensures that remote workers have everything they need to stay productive
• Outstanding accuracy with human error reduced to almost 0%
• Fulfil more orders with no increase in headcount required