

Helping to save lives during the coronavirus crisis with Kryon's Full-Cycle Automation Suite

01 Challenges

Maccabi Healthcare Services is one of the largest Health Maintenance Organizations (HMOs) in Israel. Founded in 1940, it currently has over 2.4 million members benefitting from advanced health services offered by expert personnel in all medical fields. With the global spread of COVID-19, Maccabi wanted to offer potentially life-changing support to its members during a time of unparalleled crisis by **ensuring the best possible medical care to coronavirus patients.**

02 Solution

Maccabi chose **Kryon's Full-Cycle Automation Suite** to rapidly upload a very detailed Excel file, sent by the Ministry of Health, containing the confidential results of coronavirus tests undergone by Maccabi members. Previously processed manually due to disparate IT systems, this twice daily Excel file is automatically uploaded to Maccabi's \$400 healthcare platform by Kryon robots, enabling the effective engagement and treatment of Maccabi members diagnosed with the virus.

From conception to successful deployment, this project took LESS THAN 48 HOURS to complete. It would normally take Maccabi staff 1-2 months without automation.

03 Results

- **60% reduction** in time taken to upload coronavirus test results
- A process that would normally take 1-2 months was **automated within just 48 hours**, helping to efficiently and promptly **treat and hence save lives of hundreds of Coronavirus patients**
- **Rapid online uploading** of critical and sensitive data (immediate vs. weeks of data entry)
- Highly accurate with human error **eliminated**
- **Exceptionally fast response** to market and government demands
- **Very high** customer satisfaction scores



Coronavirus Automation
Success Story